



“Mattering in Hospital – Dementia Care®” a 2 day In - House Workshop

Real Culture Change in Hospitals Matters

“ My whole approach, way of thinking and way of responding has totally changed thanks to Dementia Care Matters ”

This In – House course is focused on achieving culture change, skills and a dignity agenda on Acute Wards and Old Age Psychiatry wards for people experiencing a dementia.

Designed for Managers, Nurses, Therapy Staff and Health Care Assistants who wish to positively focus their work on hospital wards supporting people living with a dementia

Participants from other hospital services are welcome in transferring this course into their own work role.

A 2-day In- House course in 2 x 1 days

www.dementiacarematters.com

“ Two years on from Compassion in Practice spreading the 6Cs – Care, Compassion, Competence, Communication, Courage and Commitment, this course will focus on how dementia care experience matters.”

Dr David Sheard

This In- House course will enable participants to explore the ‘Feelings Matters Most’ approach and its implementation on hospital wards in achieving a positive culture of dementia care.

Course Facilitators



Dr David Sheard



Gwen Coleman

“ David’s beliefs, values, boundless energy and passion have driven changes that to many were only a dream. His herculean effort has revolutionised the culture of care nationally and internationally.”

UK Care Personality of the Year
(16th National Care Awards)

Dementia Care Matters works with the School of Health and Social Care, University of Surrey, UK

Features

This In-House course in dementia care provides positive skills for staff on hospital wards:

- Learn a simple qualitative observational method (Quality of Interactions Schedule) to appraise quality of life and quality of service on hospital wards.
- Adopt the Traffic Light approach in relation to people 'living with a dementia' expressions.
- Train in how to evaluate and shift the culture of care across 5 types of interaction within a hospital ward.
- Implement the '50 Point Nursing Checklist – Nurses Matter in Dementia Care.'
- Measure quality of outcomes of patient experience using Dementia Care Matters 7 Indicators.

Benefits

Learn from the NHS experience of Commissioners bringing in Dementia Care Matters to evaluate hospital acute wards in terms of quality dementia care.

Content

“ As nurses we are in a privileged position, enabling people experiencing a dementia to live a full life, by seeing the complete person. We also have the opportunity to heal the heart, mind, soul and body of the people we care for, their families and ourselves.

People living with a dementia may forget our name and what we look like, but they will never forget how we made them feel today. ”

On this course you will learn about:

- **Improving peoples lived experience on wards in terms of positive dementia care.**
- **Using Dementia Care Matters 'Look Checklist' to improve the ward as a dementia specific environment.**
- **Communicating with people at different 'stages of dementia' in hospital and learning ways to connect.**
- **Occupying people living with a dementia in ward bays through innovative activity ideas.**
- **Measuring individual patient well-being and ill- being using validated tools.**
- **Reducing peoples' expression of 'behaviors' on hospitals wards – through recipes that work.**

For more information please contact our Office:

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For information about an in-house course specific to your organisation please contact our Brighton office:
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