



- **Personalised**
- **Real emotional care**
- **New skills in home support**

“Mattering At Home – A New Culture of Home Care Services”

Real Home Support

“We believe that a Human Rights based approach is the best option to ensure carers, home care providers and people living with a dementia in their own homes are happy with the quality of service.”

Close to Home, Equality and Human Rights Commission: 2014

Mattering At Home[®]

will demonstrate how:

- * **Home Support can be person focused**
- * **Fostering emotional intelligence is key**
- * **Creating relationships really matters**
- * **People need the skills to be and do this**
- * **Real Home Support extends quality of life**

A 6 day course in 3 x 2-day blocks

www.dementiacarematters.com

Dementia Care Matters works with the School of Health and Social Care, University of Surrey, United Kingdom

Dementia Care Matters has a well-known national and international model which is inspirational in transforming dementia care homes.

Following significant development we are now able to share our new model of home care services - “Mattering at Home”™.

This course positively addresses recent national concerns about the direction and delivery of home care outlined in the “Close to Home” Reports from the Equality and Human Rights Commission.

Course Facilitators



Peter Priednieks



Gwen Coleman



Sally Knocker

Dementia Care Matters has piloted /implemented this training model alongside Monmouthshire County Council’s Home Care Service

Features

This course is aimed at Managers and Home Support Workers wanting to transform their Home Care Service.

This programme is accompanied by an extensive strategic and practical manual that provides the tools and skills to implement this new model.

The course addresses how to inspire Home Support workers to be able to provide daily quality of life whilst the service meets contractual and quality of service indicators.

The course also particularly centres on equipping home support workers with the personal skills they need to 'be' and 'do' this in someone's own home.

This course brings to life over 6 days the essence of what "Mattering at Home" really looks sounds and feels like."

Dr David Sheard

Benefits

- Includes a copy of 2 publications:
" Being – an approach to life and dementia "
" Loving – the essence of being a butterfly in dementia care "
- Free membership for one year - providing access to Dementia Care Matters large online directory of care home resources.

Content

" Feeling like friends of the family – the reality of why Dementia Care Matters has really come together in supporting my parents.

Married for 62 years, it is the wish of my Mum and Dad to stay together in their home where they feel secure. With the enabling approach of 'new culture' home support, rather than traditional task-based home care, this is proving possible."

Gillian Brooks, Associate Consultant Trainer,
Dementia Care Matters

This 6 day course focuses on:

- Identifying the key components of home support for people living with a dementia
- Examining the match between people's lived experiences at home and commissioning approaches to home care support
- Working with Dementia Care Matters 'Mattering at Home'™ 50 point checklist
- Adopting Dementia Care Matters emotional intelligence model in recruitment, skills development and appraisal of home support staff
- Exploring the difference between task-based care and person focused support
- Increasing a person's well-being, identity and sense of belonging within their own home
- Creating relationships with families and friends as a home support worker
- Balancing freedom, choice and control with connecting to and reaching a person's expressive 'behaviours'

For further information please contact:

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