

The Annual Care Conference for **WALES 2013**

9 October
CARDIFF CITY STADIUM

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The Annual Care Conference for Wales 2013 • 9 October

- 9.00 – 9.40 Registration, Networking and Exhibition viewing
- 9.40 – 9.50 **Chair's Introduction**
David Sheard, Chief Executive/Founder,
Dementia Care Matters
- 9.50 – 10.10 **Deputy Minister's Address**
Gwenda Thomas AM, Deputy Minister for
Children & Social Services [TBC]
- 10.10 – 10.50 **Academy of Care Practitioners**
Mario Kreft MBE, Chief Executive, Care Forum
Wales
The Academy is set to become an important
innovation and resource for care in Wales.
- 10.50 – 11.20 **Care Homes Fit for the Future**
Rob Kinsman, Christie + Co & Howard Crackle,
Head of Healthcare, Wales, Barclays
The healthcare property market continues to
evolve, influencing all aspects of the sector from
residents' aspirations and expectations, from fee
levels to bank funding and business values. Rob
and Howard take a look at current trends in the
Principality. They share their experiences on how
operators are tackling today's challenges to make
sure their businesses have the best opportunity
to survive and grow.
- 11.20 – 11.50 **Coffee, Networking and Exhibition viewing**
- 11.50 – 12.20 **The Implications of the White Paper on
Regulation**
Albert Heaney, Director of Social Services for
Wales [TBC]
- 12.20 – 12.50 **Avoiding Another Winterbourne:
How to Avoid it Being You**
Simon Harrison, Interim Chief Operating Officer,
Castlebeck
When Simon started with Castlebeck as Interim
Chief Operating Officer in January 2012 (following
the BBC Panorama programme of 2011) he knew he
had a tough job ahead, but his aim was to ensure
Castlebeck had the correct ABC (Attitude, Behaviour
and Culture) and to ensure that the care they
provided was Safe, Sound and Supportive.
- 12.50 – 1.50 **Lunch, Networking and Exhibition viewing**
- 1.50 – 2.30 **Changing Cultures in Dementia Care Homes
Matters – Celebrating the Evidence**
David Sheard, Chief Executive/Founder,
Dementia Care Matters
Many dementia care teams in Wales are working
hard to improve people's lived experience in care
homes. Clear evidence is emerging that shows
what the future of dementia care homes should
look, sound and feel like. Dementia Care Matters
is working with 56 Butterfly Project care homes, of
which eight are in Wales. This presentation will
summarise the key findings.
- 2.30 – 3.15 **CSSIW – Matching the Brief**
David Francis, Assistant Chief Inspector, Care
and Social Services Inspectorate Wales
David Francis will outline the progress of
CSSIW's modernisation programme and the next
phase of implementation. In particular he will
explain CSSIW's plans for a Quality Judgement
Framework and the role to be played by
Independent Visitors.
- 3.15 – 4.00 **Review of the Quality of Life and the Care of
Older People in Care Homes in Wales**
Sarah Rochira, Older People's Commissioner for
Wales
- 4.00pm **Tea and Close**

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Conference objectives

- The long term care sector in Wales is currently experiencing unprecedented change, creating a number of challenges to owners, operators and caring professionals.
- This conference will keep you up to date with legislation, training and inspection as well as giving time to focus on the future of your business.
- A variety of leading professionals involved in the long term care sector in Wales will provide their views.
- Their presentations will cover differing perspectives on the market with the overall focus being to look to the future.
- In an ever-changing environment the 2013 Conference will demonstrate there is a positive future and show how the next few years may look.
- The conference will give delegates the stimulus to review and share ideas on how to approach your business in the future and how you make the most of operating a care home in Wales.
- It will also provide an excellent opportunity to speak to fellow care professionals and a range of business professionals, to share and debate the issues currently facing us all.

The venue

The venue is the Redrow Suite at Cardiff City Stadium, Leckwith Road, Leckwith, Cardiff, CF11 8AZ.

Full travel, accommodation and invoicing information will be sent to the first-named delegate with the booking confirmation.

The organisers

Caring Times is published by Hawker Publications Ltd, which also specialises in organising conferences in the field of health and social care. In addition it publishes the Journal of Dementia Care, a range of NVQ training handbooks for care assistants and other relevant books, and the long-term care website www.careinfo.org

Care Forum Wales

Care Forum Wales is a not-for-profit organisation representing independent sector care providers on health and social policy and practice with the Welsh Assembly Government. CFW promotes education, training, high quality standards of life and care, information dissemination and exchange. It operates at local, regional and national levels across Wales and is the one body with an authoritative voice for Welsh independent sector care providers. Membership is open to individuals and Associations; contact www.careforumwales.org for further information or telephone 01978 315211.

The sponsors



Christie + Co are the leading advisors in the sale, acquisition and valuation of all categories of healthcare businesses. Our national coverage extends to 14 networked offices, offering unrivalled local and national expertise to both private and corporate operators.



HUGH JAMES

Hugh James is proud to be supporting the Annual Care Conference for Wales. Our market leading healthcare practice is committed to providing expert support and advice to professionals in the sector. Our specialist lawyers have vast experience advising on the buying, selling, management and regulation of care homes in Wales.



Hallmark Healthcare is a leading care provider with 23 care homes across England and Wales dedicated to caring for older people. Our registered nurses and trained carers are highly valued and take great pride in delivering award-winning standards of care in high quality surroundings.



Barclays was one of the first banks to introduce healthcare industry specialists and our Relationship Directors bring a wealth of industry knowledge to Healthcare businesses. Customer focus lies at the heart of our strategy, helping us to become the bank of choice for very many care providers, large and small. We work with our customers to ensure that we understand their business needs and the dynamics of the sector. This has been recognized externally as this year we have been adjudged Bank/Lender of the Year for the 4th year in succession at the Healthinvestor Awards.

Annual Care Conference for Wales 2013 Booking Form

To guarantee your place at this conference, please supply all the information requested: • Please supply delegate details – information will be sent to the first named person • Please give us the appropriate payment details – you must fill in one of the five payment options to secure your place
Please supply full contact details and the address of the organisation or department paying for your conference places.

Please note that payment or a purchase order must be enclosed with your booking.

1. DELEGATE DETAILS

Please list all delegates attending. Information will be sent to the first named delegate (Name 1). Please tick the box at the end of each email address if the named person would not like to receive information from Hawker Publications/Hawker Events by email

Name 1:

Position:

Company/organisation:

Address for delegate information:

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Postcode:

Tel:

Email:

Name 2:

Position:

Email :

Name 3:

Position:

Email :

Name 4:

Position:

Email :

**CLOSING DATE FOR BOOKINGS:
Friday, 4 October 2013**

Send this form now to: Steven Knowles,
Hawker Publications, Culvert House,
Culvert Road, London SW11 5DH
Email: steven@hawkerpublications.com

2. PAYMENT

Cost: £140.00 plus VAT (£168.00). Special offer: buy two places, get one free.

SPECIAL RATE FOR INDEPENDENT OPERATORS: £99 plus VAT (£118.80) per delegate (special offer still applies).

10% off Online Bookings at www.careinfo.org/conferences.php

Please fill in the number of places and tick one method of payment.

NUMBER OF PLACES

I would like to book _____ conference place(s). Total amount: £_____._____.

INVOICE

Hawker can invoice your organisation but only if you supply a purchase order number.

Purchase order number: _____

Please attach a copy of the order to this form.

CHEQUE

I would like to book _____ conference place(s). Total amount: £_____._____.

Please note: All cheques should be made payable to HAWKER PUBLICATIONS LTD.

BACS

Barclays Bank. Sort code: 20-65-63. Account number: 60438324. Please give the name in section 3 below as a payment reference. Send confirmation of remittance to Shital Patel at the address at the bottom of the left-hand column of this form.

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Signature:

3. INVOICING/PAYMENT ADDRESS

Please complete the section below giving the details of the person responsible for payment.

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Company/organisation:

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Postcode:

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